

Treating pets since 1888



PC Changes 2021 - Cat

Dear Pet Club Member

**RE: Important Information Regarding Changes to our Pet Club**

Over the last year we have been looking to see how we may improve our pet club offering and from mid-August 2021 we will be making the following changes:

**Parasite Control**

We continually review our selected parasite products for our Pet Club Members to ensure that we offer the most complete and simplest protection for your pet. For this reason, we have made the decision to change our recommended parasite product for cats.

**Tick Treatment Now Included!**

Our cat Pet Club Members will now be supplied with Nexgard Combo that not only protects against fleas, tapeworm and roundworm but also ticks in a single, monthly, spot-on. This will be supplied in a three month pack every 3 months. We have changed to this product for the following reasons:

- Tick treatment is included in the cost rather than you needing to purchase a separate product
- The product is a single monthly product combining the previously dispensed flea treatment and worm treatment in one rather than having to apply two different products throughout the year.

NB: Please ensure you read the drug information included within the product prior to applying the first dose to your cat and read our Frequently Asked Questions on the back of this letter.

**6-Month Health Check with a Vet**

In addition, to offering your pet a full veterinary health check with one of our vets at their Annual Vaccination, we have now upgraded our 6-month health check to a Veterinary Consultation. This is carried out 6-months after your pet's vaccination.

**Monthly Direct Debit Cost Frozen**

Despite incorporating a more advanced parasite product in our plan we have decided to freeze the monthly cost of our plan for existing Pet Club Members until at least the first quarter of 2022.

**Home Delivery**

We will soon be offering home delivery of your pet's parasite control via our Home Delivery Postal Service. To take advantage of this service you will be required to upgrade your monthly direct debit\* to our new Home Delivery Plan.

Should you be interested in our delivery service please email [petclub@willetthouse.co.uk](mailto:petclub@willetthouse.co.uk)

Yours Sincerely

Willet House Veterinary Team

\*Home delivery plan fee is based on our current 2021 plan prices plus £1.50 delivery supplement

Addlestone	<b>T: 01932 846223</b>	Stanwell	<b>T: 01784 601355</b>	Feltham	<b>T: 020 8890 4066</b>	Sunbury	<b>T: 01932 750555</b>
Hampton	<b>T: 020 8941 8791</b>	Laleham	<b>T: 01784 456362</b>	Staines	<b>T: 01784 452048</b>	Egham	<b>T: 01784 601102</b>

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## **Nexgard Combo FAQ**

### **What is Nexgard Combo?**

Nexgard Combo is a topical form of parasite treatment for cats and it provides protection against fleas, ticks and worms (round and tapeworms) through regular monthly treatments.

### **How long does Nexgard Combo protect my cat from fleas and ticks?**

Nexgard Combo once applied provides protection for an entire month from fleas and ticks. Hence, it is advised to be given once per a month.

### **What is the preferred dose? Is it related to my cat's weight?**

A single pipette is required once per a month. The appropriate size of pipette to give is dependent on your cat's weight and you will be supplied either a pack of pipettes for cats weighing <2.5kg or a pack of pipettes for cats weighing >2.5kg but <7.5kg.

### **What if my cat's weight will exceed the pack size before the pack is finished?**

In these instances it is best for us to provide the larger pack size and for one of our vets to apply the correct dose from this pack monthly until your pet reaches the desired weight.

### **How do I apply Nexgard Combo?**

Place the tip of the applicator on the skin and apply the entire contents directly onto the skin in one spot. The product should be applied to dry skin on an area where the cat cannot lick it off.

### **Does Nexgard Combo have any special precautions to observe?**

The following precautions should be observed:

- The product must only be applied to the skin it must not be given orally
- The product should be applied to an area where the cat cannot lick it off
- Ensure the treated area is no longer noticeable before stroking your cat and allowing children or other pets near your cat. In addition, keep you cat away from soft furnishings and upholstery until the area is fully dried.
- Do not allow your cat to sleep on your bed or a child's bed for 24 hour following application
- Pregnant women should wear gloves when applying

### **What age and weight can Nexgard Combo be used from?**

It can be given to cats more than 8 weeks of age and weighing more than 800g.

### **What happens if my cat is under 8 weeks of age and/or weighs less than 800g?**

We will use alternative treatments until your cat reaches 8 weeks of age and weighs over 800g.

### **How do I dose a cat that weighs more than 7.5 kg with Nexgard Combo?**

Administer an appropriate combination of pipettes, For Example – for 9 kg cat; administer one <2.5kg pipette and one >2.5kg<7.5kg pipette.

### **Can it be given to pregnant or lactating cats?**

Use of Nexgard Combo is still not evaluated in breeding, lactating or pregnant cats. Please discuss with us further if your cat comes under this.

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